

MANUFACTURING SKILLS QUEENSLAND (MSQ)



MSQ VISION FOR INDUSTRY

“World class skills and workforce solutions to ensure Queensland manufacturing is globally competitive”

WHY ARE SKILLS SO IMPORTANT?

- › skills provision and development are important elements in increasing productivity
- › a skilled workforce is better able to adapt to new technologies
- › innovation and technology are enhanced by higher levels of skills
- › there is a direct correlation between skills, productivity and employment
- › the economy’s prosperity is driven by its skills base



INDUSTRY LEADING ITS SKILLS FORMATION AND DEVELOPMENT

MSQ will assist industry in:

- › taking responsibility for its skills formation through collaborative action
- › actively developing strategies which address its workforce issues
- › identifying and implementing solutions affecting workforce development
- › the development of industry-schools partnerships
- › addressing skills development needs based on industry and geographical needs
- › increasing the importance of skills development as an industry priority
- › strengthening industry ownership of its skilling issues

THE BENEFITS TO INDUSTRY

- › increased long-term sustainability of the manufacturing and engineering industries
- › attract more skilled employees
- › have more input into skills issues
- › be more active in local skill issues through regional networks
- › increased profile and priority of industry skilling
- › manufacturing/engineering as a viable career path
- › MSQ linkage provides an extra dimension to services
- › provides input into training packages based on industry needs

MSQ’s role is to assist Queensland manufacturing to develop skilling strategies to ensure the global competitiveness of Queensland’s manufacturing sector.



IMPROVE YOUR PEOPLE

MSQ will show you how:

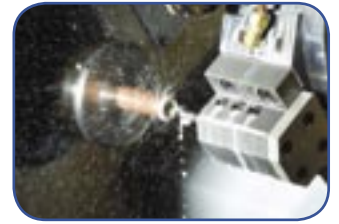
- › skills development increases productivity
- › to keep valued employees
- › to plan for the future and minimise work disruption due to staff departures
- › to integrate skills development into the business strategy
- › skills development should be the first step in any sustainable business improvement program

THE BENEFITS TO COMPANIES

- › enhance business growth opportunities
- › develop a culture of continuous improvement
- › enhanced employee involvement leading to increased productivity
- › developing a return on investment in training
- › increased innovation and utilisation of existing technologies
- › enhanced retention of existing workforce



MSQ will ensure the education and training needs of Queensland industry are met by providing input into training packages using feedback from industry, schools, RTOs and other organisations.



LEADING SKILLS DEVELOPMENT IN INDUSTRY

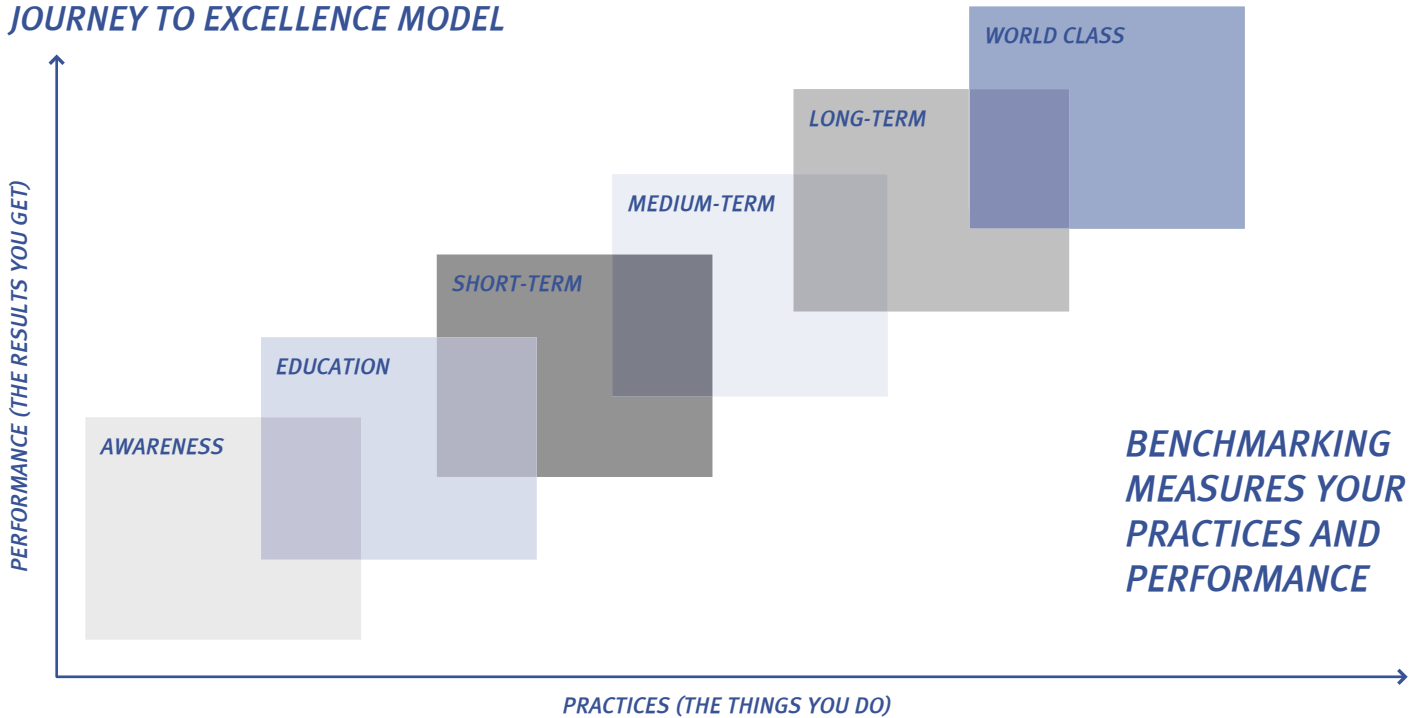
MSQ will:

- › influence public investment in education and skills training that supports the industry's development and sustainability
- › be a single point of contact for skills-related data from industry
- › receive industry recognition as industry's 'voice' in skills-related matters
- › encourage more industry involvement in skills-related issues
- › establish industry-led networks throughout Queensland

THE BENEFITS TO GOVERNMENT

- › collaborative alliances between industry education and training providers
- › provides industry feedback on skills development for input into policy and investment
- › increased industry involvement and ownership to local and regional skills issues, including industry-based training and assessment
- › industry is kept up-to-date on skills trends and related initiatives
- › a raised profile of manufacturing

JOURNEY TO EXCELLENCE MODEL



SERVICE DETAILS		PRODUCTS
AWARENESS	<ul style="list-style-type: none"> › Clinics/seminars › Website › Newsletter 	<ul style="list-style-type: none"> › Human resource benchmarking › Building the strategic framework › Leadership › Training needs analysis › Skills development › Attraction, recruitment and retention › Effective communications › Induction › Performance management › Emotional intelligence › Goal setting › Human behaviour › Feedback › Managing conflict › Managing attendance › Coaching and counselling › Succession planning › Business relationships and body language
EDUCATION	<ul style="list-style-type: none"> › One-to-many › Specialised 1–2 day workshops 	
SHORT-TERM	<ul style="list-style-type: none"> › One-to-one in-depth consultation 3–5 day duration › Both in-house and brokerage › Benchmark diagnostic service 	
MEDIUM-TERM	<ul style="list-style-type: none"> › One-to-one in-depth consultation › Up to 20 days of assistance › Focuses on developing high performance workplaces › Both in-house and brokerage › Benchmark diagnostic service 	
LONG-TERM	<ul style="list-style-type: none"> › Sector and regional collaborative networks › Regional consultation › Benchmark diagnostic service 	

Manufacturing Skills Queensland (MSQ) is a Division of QMI Solutions Ltd
 ABN 84 076 854 638

Brisbane Technology Park, Cnr Miles Platting & Logan Rds, Eight Mile Plains Qld 4113, Australia
 PO Box 4012, Eight Mile Plains Qld 4113, Australia

Telephone +61 7 3364 0680 Facsimile +61 7 3364 0786 Website www.msq.org.au Email msq@msq.org.au